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# PRIVACY POLICY

## Introduction

SOLEX is committed to respecting the privacy of your information, and recognizes the need for appropriate protection and management of any personal information that you share with us. SOLEX has developed this policy so that you can understand the care with which we intend to treat your personal information. Personal information is any information about an identifiable individual.

This privacy policy is made available to you in order to make you aware of how SOLEX collects and uses individual identifying information of visitors to SOLEX's website.

The information you provide helps us provide more valuable information to you. It also enables us to give you updates about our solutions.

SOLEX collects only information volunteered by you, such as survey information, email address, or site registrations and may use such information for internal purposes. SOLEX also uses such information to contact people for marketing purposes. SOLEX does not sell such personal information or provide it to any unaffiliated third parties.

If you have any other questions about the SOLEX's privacy policy, please contact us at [info@solex.ky](mailto:info@solex.ky).

## Cookies and Other Tracking Technologies

SOLEX may place a "cookie" on a visitor's hard drive. Cookies are small pieces of information that a website places on your computer's hard drive for tracking website navigation. We use cookie information received by placing the cookie on your hard drive to improve the efficiency of customer service on the site. We also use cookies to enhance our site content by compiling aggregate information about what specific sections and pages users visit.

Most browsers have an option which permits users to refuse a cookie. A user can refuse a cookie and still fully navigate our website.

SOLEX collects personal information when such information is specifically and knowingly provided by users during (i) site registration promotions and (ii) subscription registration for sites or services requiring such registration information. We may use this information for marketing and promotional purposes. We will not provide your personal information to any third parties. You will always have the opportunity to opt out of any emails from SOLEX either by going to a specified opt out web page or by emailing [info@solex.ky](mailto:info@solex.ky). If you email us at [info@solex.ky](mailto:info@solex.ky) for this purpose please include "unsubscribe" in the subject line.

## Security

Wherever your personal information may be held within SOLEX, we will take reasonable and appropriate steps to protect this personal information from unauthorized access or disclosure. However, it is important to understand that no security system can be guaranteed to be 100% secure, so we cannot give an absolute assurance that personal information will be secure at all times.

If a user knowingly provides personal information such as a user name or email address in a chat or bulletin posting area, that user should be aware that the information provided can be collected and used by others in that area who may not be affiliated with SOLEX.

### **Children's Privacy**

No information should be submitted to SOLEX by children 16 years of age or under without either parental or custodial consent. We do not monitor the age of our user audience.

### **Access/Accuracy**

You may request access to personal information held by SOLEX about you. We will respond to such requests within a reasonable time. We will make a sincere effort to respond in a timely manner to your request to correct inaccuracies in the personal information held by us. To request correction of such inaccuracies, you may send updates and corrections to [info@solex.ky](mailto:info@solex.ky)